



## Proactive Care Services

**Focus On Your Business Growth — Let us focus on your computer network!**

### **24 x 7 Monitoring and Reporting**

- We use proactive monitoring, alerting tracking and reporting on issues effecting the performance and reliability of your business technologies
- Analyzing network device alerts, pre-failure indicators, performance benchmarks and security issues, preventative maintenance opportunities are identified to assure maximum uptime
- We check your web site, to assure customers have access and alert you if it is down

### **More Bang for Your IT Dollar**

- We can perform a complete asset inventory and regular health, security, and performance analysis reporting so that you can see where you are and better plan for where you are going
- Our improvement recommendations will help you lower your total cost of technology, including the hidden costs of downtime, poor performance and productivity losses

### **Security Assurance**

- NS Proactive Care can perform a baseline security scan to detect security holes in your environment
- Automated verification of your data backups
- Monitoring for viruses and other malware

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- Networking Specialists can perform a baseline security scan to detect security holes in your environment
- Automated verification of your data backups
- Monitoring for viruses and other malware

### **Business Reporting You Can Use**

- Comprehensive reports on what we've done monthly

## ***Benefits of Proactive Care***

- **Avoid expensive repairs and recovery costs**
- **Save you money by preventing most expensive network disasters from ever happening in the first place**
- **You'll experience faster performance, fewer "glitches", and practically zero downtime**
- **Have access to a knowledgeable support staff**
- **Substantial discounts off our normal hourly rates**
- **One flat, affordable rate monthly-**
- **You'll be able to budget for network support just like rent or insurance and avoid unexpected emergency costs**
- **Sleep easier knowing the "gremlins at the gate" are being watched and kept out of your network**
- **Stop annoying spam, pop-ups, and spyware from taking over your computer and your network.**
- **Gain incredible peace of mind. No worrying about the network**

### **FREE 27-Point Problem Prevention Audit Gets You Started**

To introduce you to our new Network Service Plan, we'd like to offer you a FREE 27-Point Problem Prevention Audit. At NO charge, we will send a senior technician to your office and conduct a thorough assessment of your network. Upon completion, we will be able to:

Pinpoint any exposure or risk to potential lapses in security, data backup, power outages, and system downtime.

Outline a powerful and comprehensive line of defense against even the most evasive and deadly computer viruses, hackers, and spam for your specific network

Recommend ways to speed up your entire computer network while cutting costs on your Internet Service bill, e-mail, and possibly even your phone bill!

Consulting time trying to figure out what's going on. Most firms charge \$300 - \$400 for this service alone but we'll do it for FREE.

To schedule your Free 27-Point Problem Prevention Audit and to get more information about our Network Service Plan, simply give us a call at (701) 746-9234

A team member will contact you immediately to schedule your audit and answer any questions you have about this exciting service.